

# Seamless Compliance for AI Companion

Harness the productivity of AI with Zoom Compliance Manager's integrated governance

Zoom AI Companion (AIC) is a generative AI assistant that boosts productivity across Zoom Meetings, Team Chat, Whiteboards, and more by surfacing key information and driving action. This innovative collaboration and productivity tool demands robust compliance solutions, especially in regulated industries like financial services, healthcare, education, and the public sector.

Zoom Compliance Manager (ZCM) delivers enterprise-grade compliance, capturing and archiving AI-generated content as rigorously as human communications, helping organizations meet regulations and maximize AI collaboration.

## Capture, Archive and Review AI-Generated Communications

ZCM provides native compliance capabilities for AI-generated content from AI Companion, allowing organizations to capture, archive, and manage these electronic communications (eComms) with advanced tools for search, eDiscovery, and Legal Hold.

### KEY CAPABILITIES INCLUDE:



#### Retain Meeting Summaries

Meet retention requirements and enable supervision.



#### Capture AI Responses in Team Chat

Ensure comprehensive recordkeeping.



#### Capture All Whiteboard Content

Enable comprehensive governance.

### Best Practices for AI Companion Compliance:

- Capture and archive all meeting summaries.
- Capture and archive all team chats.
- Capture and archive all whiteboard outputs.
- Store communications data securely for long-term retention.
- Use advanced filters to locate records quickly.
- Use AI to automate and streamline compliance reviews.
- Thread cross-channel conversations in one timeline.
- Track document sharing across all channels.
- Use automation to flag high-risk comms proactively.
- Maintain complete audit trails for investigations.
- Ensure Digital Communications Governance & Archiving (DCGA) compliance to avoid fines.

## Added Compliance Value from ZCM and ZCM Plus

### ZCM ENABLES A COMPREHENSIVE APPROACH MODERN COMMUNICATIONS COMPLIANCE WITH:

- Seamless capture of all Zoom modalities, including AI and human-generated content.
- Flexible retention options in preferred archiving systems.
- Audit-ready reconciliation and reporting to prove compliance with Digital Communications Governance & Archiving (DCGA) standards.
- Automated and AI-powered risk detections and compliance review workflows.

### WITH ZCM PLUS, ORGANIZATIONS GAIN ADVANCED COMPLIANCE CAPABILITIES, SUCH AS:

- Thread conversions over multiple modalities in a single timeline.
- Trace where, when, and with whom documents have been shared.
- Flag or review attachments across conversations.
- Uncover communication patterns and relationships.

Future ZCM updates will capture, archive, and differentiate AI-generated prompts and responses, ensuring comprehensive recordkeeping and straightforward review.

### Benefits of ZCM & ZCM Plus

- Integrated, Comprehensive Compliance
- Flexible Storage Options
- Fast Search & eDiscovery
- AI-Powered Risk Detection
- Streamlined Compliance Reviews
- Unified Contextual Oversight
- Comprehensive Document Tracking
- Advanced Risk Management
- Comprehensive Recordkeeping
- Powered by Gartner®-recognized DCGA visionary, Theta Lake

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