

HIPAA & CMS Compliance for Healthcare



Theta Lake simplifies recording, storage, disclaimer and privacy requirements for healthcare organizations using Zoom



The Challenge

Healthcare organizations want their hybrid workforces to stay connected and agile, yet strict HIPAA and Centers for Medicare & Medicaid Services (CMS) regulations—requiring the recording and secure storage of all communications related to patient care and Medicare/Medicaid plans—introduce a tedious and complex challenge.

The Solution

Theta Lake's purpose-built compliance solution seamlessly integrates with Zoom Workplace to simplify and automate capturing, archiving, and retrieving communications. This ensures healthcare organizations can meet the storage, review, and redaction requirements of HIPAA and CMS with ease.

Here's how Theta Lake supports Zoom users:

Automatic Capture and Archival

Capture all Zoom communications—Meetings, Phone, Whiteboard, AI Companion and more—into a compliant archive, with support for existing storage solutions.

Comprehensive Search and Export

Simplify legal holds, audits, and data exports with advanced search tools and retention policies.

Flexible Archive Connector

Store communications data in third-party archives.

Seamless Integration

Fully integrates with the Zoom Workplace to enable compliance without impacting workflows or user experience.

AI-Powered Risk Detection

Identify risks like missing disclaimers, inappropriate language, and compliance violations.

Efficient Review and Remediation

Streamline reviews with AI-powered workflows, enabling compliance teams to prioritize risks effectively.

Why Theta Lake for Zoom?

Improve Compliance, Reduce Risk

- Flexible retention periods
- Automatically detect and redact ePHI
- Robust reconciliation and reporting

Boost Productivity, Enhance User Experience

- Unlock Zoom tools, including AI Companion
- Faster, more accurate reviews
- Govern natively in Zoom's admin portal (w/ Zoom Compliance Manager, powered by Theta Lake)

Supported Zoom Channels:

- Zoom Meetings
- Zoom Phone
- Zoom Whiteboard
- Zoom Team Chat
- Zoom Contact Center
- AI Companion
- Workvivo (POC)

